

ISW

Informatica Cloud Solutions

Informatica Cloud Ignition Health Check

COMMERCIAL IN CONFIDENCE

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Informatica®
Platinum Partner

1 Introduction

About ISW

ISW is a multi-award-winning Australian cloud provider and software practice.

Since our inception in 1996, ISW has been recognised as one of the most experienced and competent IT organisations across the Cloud, Software, Application Development and Service channels in Australia, New Zealand and beyond.

We are committed to achieving excellence in the design, development, implementation, systems integration, and support of IT software & services. We are specialists in a wide range of digital solutions including Cloud Computing, Workplace Collaboration, Software Development, Monitoring & Analytics, Data Intelligence, AI, Smarter Payments, IoT and Industrial Solutions.

Our clients are our partners. We work to develop long-lasting relationships over many years to ensure they leverage technology investments to gain true and ongoing benefits with transformative strategic outcomes.

ISW is an independent software vendor, developing and selling a range of work productivity tools, company innovation applications and business process improvement platforms to clients in over 35 countries. We've established our own reseller partnerships globally and continue to create, develop, and support custom-made software solutions for our clients. This proven capability has seen ISW sought out and selected by large multi-nationals worldwide to engage us to deliver complex end-to-end solutions.

ISW has long-standing and strategic partnerships with IBM, Microsoft, Informatica, and most recently HCL, and we continue to deliver market leading solutions in conjunction with other partners such as AWS, Panagenda and K-Trick.

With 5 national offices in Australia, 2 European locations and a strategic global partner network, ISW employs an enormous depth of technical expertise within its ranks of consultants, system engineers, software developers, IT specialists and partners.

About the ISW Cloud Ignition Health Check

ISW certified experts will engage with you to review and assess your existing Informatica Cloud Environment and work through a curated list of check items to provide you with:

1. The overall health of your environment as compared to best practice
2. Recommendations on how your environment can be improved to align with best practice
3. Suggested opportunities to increase the performance of your existing environment set-up
4. Recommendations to improve efficiency to reduce your overall throughput and decrease your IPU spend
5. An introduction to other areas of Informatica you may be entitled to, which are not being taken advantage of

At the completion of the program, you can choose to engage with ISW to implement these recommendations.

2 Ignition Health Check Detail

ISW will require access to your systems and resources in order to successfully complete the health check. If the requirements can be addressed before ISW engineers are engaged it will be beneficial to all parties involved.

ISW will likely require:

1. Admin credentials for the Informatica Cloud environment
2. Remote access to the machine/s on which the secure agent is installed
3. Accounts and remote access to the systems being connected to. If necessary, customer resources can input credentials for ISW engineers or screen sharing can be utilised.

Initial Meeting

ISW will take part in an initial meeting with the client to:

1. Understand existing challenges and desired outcomes
2. Gain an understanding of the environment
3. Obtain required account and connection details
4. Meet necessary stakeholders

Access Sign-off

ISW certified experts will test access and report back to the client once the appropriate access has been allocated. Thus, initiating the health check process.

ISW Health Check

ISW certified experts will carry out the health check on the environment. This will include calculating the health rating and identifying opportunities for improvements and enhancements.

Reporting

ISW certified experts will generate a comprehensive report on their findings.

Presentation / Demonstration

A presentation will be given to stakeholders discussing the IDMC environment health check findings. This presentation will cover the proposed next steps for implementation within the business along with implementation effort estimates.

Contact ISW on 1800 056 002 or speak to your ISW or Informatica representative today!